

Evgenii Chernov

Dublin 15, Ireland | +353 89 453 4854 | evgeniychernov1@gmail.com | [LinkedIn](#)

Professional Summary

Experienced Technical Support Engineer and Systems Administrator with over 12 years of experience in Linux and Windows administration, virtualization, networking, and cloud technologies. More than 4 years of experience in the cloud hosting industry, providing advanced L3 technical support and infrastructure troubleshooting. Strong expertise in Proxmox VE, KVM, monitoring systems, backup solutions, and website/server migrations. Experience as datacenter operator and engineer in datacenters. AWS Certified Cloud Practitioner and CCNA certified.

Professional Experience

Technical Support Engineer | FirstVDS | Irkutsk, Russia | Jul 2023 – Present

- Provide expert L3 support for complex Linux, Windows, networking, and cloud infrastructure issues.
 - Administration and management of dedicated servers.
 - Administration and technical support of customer`s virtual machines.
 - Implement monitoring and observability solutions using Grafana, Prometheus, and Zabbix.
 - Support website and VM migrations to cloud infrastructure.
 - Coordinate with third-party vendors including DDoS-Guard and Acronis.
 - Collaborate closely with data center operators on hardware and infrastructure issues.
 - Perform backup, disaster recovery, security hardening, and vulnerability management.
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System Administrator | Noviy Vek Construction Company | Engels, Russia | Sep 2019 – Jun 2022

- Administered a Proxmox VE cluster and maintained high availability of virtualized workloads.
- Managed Linux distributions and Windows Server 2019/2022 environments.
- Maintained Active Directory and Group Policy.
- Network administration
- Implemented infrastructure monitoring using Zabbix and Grafana.
- Provided on-site technical support for hardware and software issues.
- Implementation wireless network solutions

Education

Master's Degree in Automation Engineering | Saratov State Technical University | Saratov, Russia | 2017 – 2019

Specialist's Degree in Information technologies | Russian Presidential Academy of National Economy and Public Administration (RANEPA) | Saratov, Russia | 2009 – 2014

Technical Skills

- Linux Administration
 - Windows Server Administration
 - Networking (Cisco, Juniper)
 - Proxmox VE, KVM, Hyper-V
 - AWS Cloud experience
 - Monitoring: Zabbix, Grafana, Prometheus
 - Backup and Disaster Recovery
 - High Availability Solutions
 - Excellent troubleshooting
 - Experience in datacenter operations
 - Docker
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Certifications

- [AWS Certified Cloud Practitioner](#)
- [Cisco Certified Network Associate \(CCNA\)](#)